

# FACCINI HOUSE SURGERY appointment statistics

## Appointments

This table shows the number of appointments provided by the practice  
 NHS guidance is 77 appts/week/1000 patients. We have 5600 patients.  $(77/1000) * 5600 = 431$  appts per week, 1869 appts per month

**Report Name:** Appointments Per Month - 4

**Parent Population:** All Appointments

**Last Run:** 30-Aug-2022 15:27

	2022												Total	
	Sep	Oct	Nov	Dec	Total	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	
Total	3254	3567	3671	3561	30301	3111	3173	3323	3303	3450	3332	3638	3471	71155

We are providing significantly more appointments than NHS guidelines.

## Appointments per month

**Report Name:** Average Booking Times Cumulative Graph - 5

**Parent Population:** All Appointments

**Last Run:** 30-Aug-2022 15:26

**Relative Date:** 30-Aug-2022 15:26

	2022												Total
	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	
<b>Booked Time to Slot</b>													
<=1 day	54%	53%	51%	52%	50%	48%	49%	53%	49%	52%	49%	49%	51%
> 1 day and <= 5 days	12%	11%	11%	10%	12%	11%	11%	18%	10%	9%	16%	15%	12%
> 5 days and <= 10 days	5%	10%	9%	11%	4%	5%	5%	3%	4%	3%	7%	6%	6%
> 10 days	29%	26%	28%	27%	33%	36%	35%	26%	36%	35%	28%	30%	31%

The average wait time for appointments is around 63% seen within 5 days. We note that our invitations are prompting patients to book appointments using our online services for appointments beyond 10 days.

69% of all appointments were booked within 10 days.

## DNA Record

This table shows the number of appointments where patients did not turn up or cancel to allow others to use them

Report Name: DNA Appointments Last 3 Years - 6

Parent Population: All Appointments

Last Run: 30-Aug-2022 15:26

	2019	2020	2021	2022
Jan	75	55	2	32
Feb	68	37	6	24
Mar	82	28	10	15
Apr	48	4	3	8
May	67	1	6	24
Jun	58	0	14	35
Jul	70	0	14	36
Aug	73	4	11	33
Sep	56	1	22	0
Oct	79	17	33	0
Nov	53	11	55	0
Dec	67	18	22	0
Total	796	176	198	207

Updated October 2022